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**JOB DESCRIPTION**

**Department**: Corporate Personnel **Location:** Bootle, Merseyside

**Section:** Employee Support

**Post:** Information Officer **Post No**

**Grade:** Grade I **JE No.**

This job description represents the top level (Grade I) of the career grade (G H I) for the Data Analyst / Information Officer post.

A separate job description is available for Grade G (H)

**Responsible to:** Business Support Manager

**Responsible for**: N/A

**Job Purpose**

To administer, maintain and develop reporting frameworks across all HR & payroll systems to ensure efficient and effective service delivery.

To create, develop and produce a range of management information that will

effectively support the Council.

**Main Duties**

1. Design, administration and maintenance of the reporting framework for HR & Payroll systems.
2. To create and develop a wide range of HR & Payroll management information, reporting and information-based solutions including but not limited to:

• Statutory reporting

• Monitoring statutory compliance

• Workforce Analysis

• Job Evaluation

• Review of Equal Pay Claims

• Freedom of Information requests

• Performance monitoring

• Employee history monitoring

• Project work

1. To liaise with requestors, gathering and analysing requirements to ensure that management information produced is fit for purpose.
2. To create and produce quality assurance and quality control reporting, e.g. to check data integrity, statutory compliance, adherence with national and local policies etc and create processes for production and distribution to recipients where appropriate.
3. To document and publish procedures relating to the creation and development of Management Information.
4. To run data integrity checks alerting Senior Managers when remedial action is required.
5. In addition to the principal accountabilities, the post holder will be expected and enabled to contribute more widely to the overall development of the Department and its services through training work, special projects and other activities, both to promote the post holder's own development and so that knowledge and experience in the Department are effectively shared, to the overall benefit of the service.
6. Ensure that all data is only divulged in accordance with Council Policy and GDPR legislation
7. Keep the Business Support Manager and key stakeholders informed on work progress particularly where there are deadlines to be met or where there is an impact on the availability or accuracy of the system or data integrity concerns.
8. Plan leave handovers ensuring that cover is arranged as required
9. Maintain an up to date knowledge of systems, identifying own training needs to the Business Support Manager

**Qualifications & Experience**

See Person Specification

**Structure Chart**

Business Support Manager x 1

Systems Support Officer x 2

Information Officer x 1

Senior Systems Support Officer x 3

Systems Development Officer x 1

**Special Conditions**

* To be able to work flexibly and undertake all tasks in accordance with strict schedules and critical deadlines.

**General**

This job description is a representative document. Other reasonably similar duties maybe allocated from time to time commensurate with the general character of the post and its grading.

All staff are responsible for the implementation of the Health & Safety Policy as far as it affects them, colleagues and others who may be affected by their work. The postholder is also expected to monitor the effectiveness of the health and safety arrangements and systems to ensure appropriate improvements are made where necessary.

The Authority has an approved equality policy in employment and copies are freely

available to all employees. The post holder will be expected to comply, observe and

promote the equality policies of the Council.

**Note:** Where the postholder is disabled, every effort will be made to support all necessary aids, adaptations or equipment to allow them to carry out all the duties of the job.

Since confidential information is involved with the duties of this post, the postholder will be required to exercise discretion at all times and to observe relevant codes of practice and legislation in relation to data protection and personal information.

Undertake, and participate in training, coaching and development activities, as

appropriate.

The person appointed will be expected to work flexibly and the exact nature of the duties described above is subject to periodic review and is liable to change.

**Prepared by Name** Linda Nicholls

**Designation** Service Manager Employee Support

**Date** February 2023

**PERSON SPECIFICATION (G / H / I)**

Post: Data Analyst / Information Officer Post No: TBC

Department: Personnel Section: Employee Support

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| --- | --- | --- |
| **Personal Attributes Required** | **Essential (E) or Desirable (D) or Not Applicable (NA)** |  |
|  | **Grade G** | **Grade H** | **Grade I** | **Method of Assessment** |
| **Qualifications**Level 2, or equivalent, in English, Maths, and ICTNVQ Level 4 in relevant subject, e.g. Data Analyst Apprenticeship Qualification (Level 4) or equivalent experience **Please note,** it is a mandatory requirement of this role \*to undertake the following:* Applicable to Grade G only) Data Analyst Apprenticeship Qualification (Level 4). Typical duration is 24 months followed by an End-Point Assessment (3 months). NB 6 hours per week over the 24 months is provided to access learning during working hours
* (Applicable to all grades) Business Objects Reporting on iTrent - 2-day course on site in Nottingham
 | ENA\*E\*E | EENA\*E | EENA\*E | C / AFC / AFII |
| **Experience** |  |  |  |  |
| * Experience of working to deadlines and under strict time constraints.
* Experience of working in a payroll, pensions & HR environment.
* Experience of analysing and managing data.
* Experience of operating Midland HR and Payroll system.
* Experience of assisting with developing, building, and testing HR and Payroll systems.
* Experience of working with data in a Payroll, Pensions, and HR environment.
* Experience of writing data reports using Business Objects.

(\*’complex’ data reports at Grade I) | EDDDNADNA | EEEEDEE | EEEEEE\*E | AF / IAF / IAF / IAF / IAF / IAF / IAF / I |
| **Knowledge, Skills and Ability*** An ability to deliver a high degree of accuracy and provide attention to detail.
* Excellent written and verbal communication skills.
* Ability to establish effective working relationships at all levels, internally and externally.
* Ability to plan, organise and prioritise.
* Ability to think clearly and analytically.
* Excellent numeracy skills.
* IT skills / High level of digital confidence and adept in the use of ICT resources and programmes.
 | EDEDEEE | EEEEEEE | EEEEEEE | AF / I / TAF / IAF / IAF / IAF / I / TAF / IAF / I / T |
| * Ability to understand and manage data.
* Ability to write complex HR and Payroll

system reports using reporting tools. (\*’complex’ reports at Grade I)* Ability to use ancillary tools, e.g. excel to manage data and solve problems.
* Knowledge of data protection regulations.
* Ability to present clear information to a range of audiences.
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**Assessment Methods Key:** AF – Application Form

C – Certificates

I – Interview

 T - Desktop exercise

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