



Person Specification			
Post title	Fleet Maintenance Service Technician	Grade / Salary	F / £26,421 to £28,770 (plus 10% shift allowance)

To be successful in this role you will need to demonstrate how you meet the criteria below at application & interview stage.

Shortlisting Number	Criteria	Method of assessment
Skills, knowledge, experience		
S1	Minimum of 3 years working experience of maintaining a range of vehicles including: i) Electrical repairs and diagnostic procedures Mechanical repairs and diagnostic procedure	CV, I
S2	Knowledge of vehicle maintenance workshop operating practice.	CV, I
S3	Ability to understand and utilise computerised performance management systems to deliver measurable service improvements.	CV, I
S4	Able to work within a team ethos, in order to deliver excellent customer service	CV, I
S5	Good communication skills with the ability to communicate both verbally and in writing.	CV, I
S6	Ability to work on own initiative and un-supervised on occasions	CV, I
S7	Commitment to improving personal skills and knowledge	CV, I
S8	Working with Senior technicians and Management analysing and resolving situations at operational level	I
Personal attributes and circumstances		
P1	You must adhere to the "Knowsley Better Together" staff qualities; Integrity, Accountability, Communication and Respect	I
P2	Able to build effective relationships with colleagues/others and to constructively participate in meetings and other forums	CV, I

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P3	Evidence of a good attendance record.	CV, I
P4	Ability to work weekends and bank holidays on an overtime basis when required.	CV, I
P5	36 hours per week – Monday to Friday working week based on the shift pattern shown in Table 1 below.	CV, I
P6	Willingness to travel both inside and outside of the Borough on Council business including training courses when required.	CV, I
Communication		
C1	Good communication skills with the ability to communicate both verbally and in writing	CV, I
Qualifications		
Q1	Motor vehicle repair NVQ level 3 or equivalent	CV, I
Q2	Evidence of completion of a full motor vehicle apprenticeship.	CV, I
Q3	Authorised DVSA MOT tester	CV, I
Q4	Category B (Minimum).	CV, I

A = Application form **CV** = Curriculum Vitae **C** = Certificate **E** = Exercise **I** = Interview **P** = Presentation **AC** = Assessment Centre **T** = Test

Where the post involves working with children, in addition to a candidate's ability to perform the duties of the post, the interview will also explore issues relating to safeguarding and promoting the welfare of children, including:

- Motivation to work with children and young people.
- Ability to form and maintain appropriate relationships and personal boundaries with children and young people.
- Emotional resilience in working with challenging behaviours.
- Attitudes to use of authority and maintaining discipline

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We have a positive attitude to the employment of disabled people and guarantee an interview to those who meet **all** the necessary criteria of the person specification.

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