



Person Specification			
Post title	Intense Support Worker	Grade / Salary	F / £26,421 - £28,770

***** This post is exempt from the provisions of the Rehabilitation of Offenders Act – applicants must disclose all criminal convictions including those which are ‘spent’, in addition to any cautions and bindover orders received in the last 12 months *****

To be successful in this role you will need to demonstrate how you meet the criteria below at application & interview stage.

Shortlisting Number	Criteria	Method of assessment
Skills, knowledge, experience		
S1	Relevant experience working in homelessness support services or other support services.	CV/SS
S2	Experience of working with and motivating homeless or vulnerable households with a history of domestic violence, mental health, budget management issues or substance misuse.	CV/SS/I
S3	Experience of working with clients to develop individual support plans using the Mainstay System or the Outcome Star or similar	CV/SS/I
S4	Ability to manage a busy and mixed caseload of customers with high or low support needs	CV/SS/I
S5	Computer literate, competent in working with Microsoft word, outlook, windows etc	CV/SS/I
Personal attributes and circumstances		
P1	You must adhere to the “Knowsley Better Together” staff qualities; Integrity, Accountability, Communication and Respect	CV/SS
P2	A demonstrable willingness to share information and work with other people.	CV/SS/I
P3	Creative and dynamic approach with the ability to “think outside of the box” when providing solutions	CV/SS/I
P4	Emotional resilience	CV/SS/I
Communication		
C1	To flexibly and outside of normal office hours when required.	CV/SS/I

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C2	Excellent interpersonal/ communication skills including negotiation and mediation skills	CV/SS/I
C3	Driving licence and access to a vehicle for visits or equivalent mobility	CV/SS/I
Qualifications		
Q1	2 A Level or Equivalent	CV/SS

CV/SS = Curriculum Vitae/Supporting Statement **A** = Application Form **C** = Certificate **E** = Exercise **I** = Interview
P = Presentation **AC** = Assessment Centre **T** = Test

Where the post involves working with children, in addition to a candidate's ability to perform the duties of the post, the interview will also explore issues relating to safeguarding and promoting the welfare of children, including:

- Motivation to work with children and young people.
- Ability to form and maintain appropriate relationships and personal boundaries with children and young people.
- Emotional resilience in working with challenging behaviours.
- Attitudes to use of authority and maintaining discipline

We have a positive attitude to the employment of disabled people and guarantee an interview to those who meet **all** the necessary criteria of the person specification.

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