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| **Person specification** |
| **Post title** | Health & Fitness Coach | **Grade** | D |
|  |  | **Section/team** | Health & Fitness |

**\* \* \* This post is exempt from the provisions of the Rehabilitation of Offenders Act – applicants must disclose all criminal convictions including those which are ‘spent’, in addition to any cautions and bindover orders received in the last 12 months \* \* \***

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| **Criteria** | **Essential requirements** | **\* M.O.A** |
| **Skills, knowledge, experience etc**  |
| 1 | Ability to embrace the values of Volair | I |
| 2 | Demonstrate suitable experience in a Sport and Leisure environment | A/I |
| 3 | Show awareness of key retention issues in a Sport & Leisure environment | I |
| 4 | Effective written and oral communication skills | I |
| 5 | A passion for customer service | I |
| **Qualifications** |
| 6 | Professional qualification to Level 2 in a relevant fitness qualification | A/C |
| **Health and safety** |
| 7 | Demonstrate awareness of Health & Safety issues in a Health & Fitness environment | I |
| **Personal attributes and circumstances** |
| 8 | A drive and desire to increase participation levels in your areas of the business | I |
| 9 | Ability to follow directives set by management and ensure high standards in all areas | I |

**\*Method of assessment (\*M.O.A)**

**A** = Application form **C** = Certificate **E** = Exercise **I** = Interview

**P** = Presentation **T** = Test **AC** = Assessment centre

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| **Date** | **Approved by authorised manager** | **Designation** |
|  | Mark Fairclough | Head of Operations |