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| **INTENSIVE FAMILY SUPPORT WORKER**  **SALARY GRADE: HBC7** | Halton Borough Council  resourcing@halton.gov.uk |
| Working at Halton | |
| All our colleagues at Halton have made a positive commitment to delivering great outcomes for our communities. Whoever joins us will share that passion for outstanding service, and strongly align with the values which define our workplace culture:   * Working Together – building fantastic relationships with colleagues and customers * Continuous Improvement – Keeping great service delivery at the heart of everything we do * Personal Growth – Learning, growing and developing ourselves * Accountability – doing what we say we are going to do * Inspiring Leadership – positive roles models and leading by example   *To read more about our values, click* [*HERE*](https://haltoncouncilcareers.co.uk/values/)  **We are immensely proud that when asked what’s great about working for Halton, the most popular response from our workforce has been ‘*our colleagues’*.**  Aside from working with a great team, our employees have access to a fantastic range of benefits, including:   * A generous annual holiday allowance starting at 34 days per year (including bank holidays), increasing with long service * Membership of our defined benefit, salary-linked pension scheme with generous Employer Contributions * 3 x Salary Life Cover via Local Government Pension Scheme * Investment in your personal development * Free Car Parking at HBC sites * Flexible / hybrid working arrangements available * Car leasing schemes * Essential Monthly Car User Allowance   *For further information about all the benefits we offer, please click* [*HERE*](https://haltoncouncilcareers.co.uk/benefits/)*.* | |
| About the Job | |
| Halton Edge of Care Service provides intensive support to help families build resilience and maintain a positive family life. We aim to enhance the confidence, knowledge, and skills of all family members to improve outcomes for children and families.  We are seeking an experienced, enthusiastic, and adaptable individual passionate about making a positive impact on families. A background in education, housing, substance misuse, or health is advantageous. You should understand how external factors like mental health, substance misuse, and domestic abuse affect families and work collaboratively to reduce risks and empower sustainable positive changes.  This is a rewarding role for an experienced Support/Intervention Worker seeking to help children and families stay together.  More specific responsibilities include:   * To case-hold families with a variety of multiple and complex needs who require practical and emotional support. * Have an understanding of a trauma informed approach. * Support the lead professional and serve as a key contact for family members and professionals in a multi-agency approach. * To work restoratively, building meaningful and trusted relationships with family members. * To work with families, breaking down barriers, installing solution focussed strategies and techniques to enable sustained progress. * To undertake 1-2-1 structured and non-structured interventions with children and parents. * To utilise therapeutic skills and interventions when working with children and young * people. * Support identified families and carers with strategies to manage emotions and improve school achievement and attendance. * To work with the Lead professional and contribute to personalised and SMART family plans. * Communicate regularly with other agencies to share information and ensure families receive optimal support. * Assist families to access additional networks/specialist support, such as parenting programmes. * To record, review and monitor progress within both internal and external IT systems. * Understanding of safeguarding and ability to identify and report child abuse or neglect. | |
| About You | |
| You will hold a minimum of a level 3 in childcare/health and social care or an equivalent qualification. You must be willing to work as part of a rota that includes weekends and out of core hours.  In addition, you will have:   * Experience of working with families to enable positive and improve outcomes for children and families. * Experience of working with families with complex needs (minimum 2 years' experience). * The ability to work effectively on your own as well as part of a team. * Excellent oral and written communication skills including numeracy and literacy skills. * The ability to use Microsoft Office programmes including Word, Excel, Outlook. * Experience in using data base systems for recording, monitoring and retrieving information. * Knowledge of safeguarding children and legislation. * Experience of analysing risk and measuring the impact of support / intervention and whether the risks are being reduced / mitigated through support. * A good understanding of the developmental milestones of children and young people. * Knowledge of local statutory and voluntary agencies that work with families. * Excellent understanding of key issues affecting families, such as domestic abuse, poverty, crime, mental health, education, and exploitation. * The ability to build and maintain effective networks and relationships. * The ability to be open minded and non-judgemental, with a belief in positive change and a commitment to support people to be the best they can be.   The ideal person will need to be a qualified driver with their own vehicle including business insurance due to the nature of the role. | |
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