



Job description	
Job title	Apprentice – Streetscene Services
Grade	B
Directorate	Communities & Neighbourhoods
Section/team	Streetscene Services
Accountable to	Area Operations Manager / Team Leader
Responsible for	n/a
Date reviewed	November 2024

Purpose of the Job

To work as part of a team to provide a high-quality environmental maintenance service including both planned and reactive work for all aspects of street cleansing and grounds maintenance works (including winter gritting and snow clearance) across the public realm.

To take a proactive, mature approach to the completion of a designated Apprenticeship qualification.

To be an ambassador for Apprenticeships in Knowsley and to represent themselves positively in any interaction with people whilst undertaking their Apprenticeship.

To undertake a range of duties to the best of their ability following appropriate training and with supervision from a Team Leader and / or colleagues.

Duties and Responsibilities

This is not a comprehensive list of all the tasks, which may be required of the post holder. It is illustrative of the general nature and level of responsibility of the work to be undertaken.

- To undertake environmental maintenance tasks, either individually or as a member of a team as identified within Streetscene Services operational plans, in accordance with service standards.
- To carry out all aspects of maintenance of turf areas, horticultural displays, including: general soil preparation, edging, strimming, minor arboriculture works, pruning, hedge cutting, maintenance of ornamental shrubbery, planting of flower beds.



- To undertake both grounds maintenance and street cleaning duties as part of a daily work allocation in accordance with the apprenticeship programme
- To use the full range of operational plant and machinery including grass cutting pedestrian mowers, a full range of hand tools and powered self-propelled horticultural and cleansing plant such as strimmers, hedge trimmers and blowers.
- Undertake good customer service practices when dealing with colleagues, members of the public and partner agencies
- Respond positively and punctually within specified timelines of tasks outlined within the apprenticeship qualification
- Attend any appropriate training courses applicable to the programme
- Ensure the delivery of high-quality services to all of our customers
- Undertake other duties as may be required due to varying workloads within Streetscene Services

Health and Safety

- To use equipment as instructed and trained
- To inform management of any health and safety issues which could place individuals in danger
- To engage in appropriate elements of training and development

Data Protection and Information Security

- Implement and act in accordance with the Information Security Acceptable Use policy and Data Protection Policy,
- Protect the council's information assets from unauthorised access, disclosure, modification, destruction or interference,
- Report actual or potential security incidents.

Knowsley Better Together – Staff Qualities

The following qualities have been adopted by the Council and apply to all employees. You are expected to embrace and display these qualities.

- **Integrity.** You are required to be open and honest, maintain high standards of personal behaviour and display strong moral principles.
- **Accountability.** You must take personal responsibility for your actions and decisions and understand the consequences of your behaviour.



- **Communication.** You must listen and talk to others, taking account of other people's points of view. You should share information and strive to work together.
- **Respect.** You must treat people with care and dignity, observing the rights of other people, and helping and supporting others where you can.