

JOB DESCRIPTION

JOB TITLE	New Horizons LGBTQ+ - Youth Support Worker (assisting)
GRADE	JNC assisting range, points 5 (unqualified)
REPORTING TO	Team Leader
JD REF	PC

PURPOSE

The Youth Support Worker (Assisting) will contribute towards the delivery and development of New Horizons LGBTQ+ Offer. The Youth Support Worker, under the direction of the Team Leader, will ensure that the Youth Work programme is targeted to those young people who are vulnerable and at risk, and provides an exciting outcome-based programme which meets the needs of young people. The post holder will take an active role in Contextual Safeguarding Early Help and Prevention Offer, including receiving, prioritising, and completing work allocated through the Team Leader and wider service's processes.

To work towards the achievement of better outcomes for children and young people Wirral Council by:

- To support the delivery of New Horizons LGBTQ+ youth group for Lesbian, Gay, Bisexual, Trans, Queer & Questioning young people aged up to 19 years.
- The LGBTQ+ youth support worker role will work closely under the lead of the Team Leader.
- New Horizons provide a safe, social spaces for LGBTQ+ young people to meet and receive support from youth workers and take part in youth work activities.
- The groups also provide opportunities to connect and participate in wider community events such as Pride, youth summits and social action projects.
- Young people are involved in co-producing the LGBTQ+ youth work programmes which address key areas such as: sexual and reproductive health, drugs and alcohol awareness, mental health and well-being, hate crime and bullying, support with employment, school and training and healthy living – plus fun activities.
- New Horizons is a “closed groups” and can be accessed through contacting the Team Leader for an initial 1-2-1 assessment

MAIN DUTIES AND RESPONSIBILITIES

1. Form trusting positive relationships with individuals and groups of young people accessing New Horizons
2. Plan and support group activities working towards positive outcomes for the young people with a focus on issue-based sessions and social action.
3. Devise and implement plans that focus on developing self-esteem, personal motivation and personal aspiration goals either as a group or individual.
4. To participate in relevant meetings and training as required.
5. Act as a positive role model to young people at all times.
6. Promote and publicise youth work offer and opportunities.
7. Support the delivery of youth work that is targeted towards those young people who require early intervention and prevention.
8. Record the work of the project and provide data which contributes to New Horizons to support continued development as a youth worker.
9. Participate and contribute to Youth Work development as appropriate.
10. Comply with health and safety policies and procedures.
11. Follow safeguarding procedures and report concerns to Team Leader.
12. Support the project in ensuring that young people are actively involved in the design, delivery and governance of the project and other local community processes as guided by the Team Leader.
13. Will work towards becoming an effective and reflective practitioner and in so doing work to develop own values, priorities, abilities and performance.

ROLE SPECIFIC KNOWLEDGE, EXPERIENCE AND SKILLS

- Knowledge of what is required to deliver regular face to face youth work with young people aged 11 to 19 years.
- Ability to develop and maintain effective relationships and communications with young people, other agencies and service providers.
- Have a clear understanding of equal opportunity and its importance in relation to youth work practice.
- Understanding and knowledge of safeguarding.
- Understanding of national and local initiatives affecting young people, and the current youth work policy agenda.
- Good communication skills with adults and young people, particularly those young people who are harder-to-reach and/or disaffected.
- IT and report writing skills.
- Ability to provide a targeted youth work offer to those young people who are vulnerable and harder-to reach and in need of an early help intervention.



- The ability to work towards gaining an appropriate qualification in youth work (e.g. level 2 Certificate in Youth Work).

DESIRABLE KNOWLEDGE, EXPERIENCE AND SKILLS

- Previous experience of working with young people.
- Experience of practice recording and report writing to demonstrate outcomes of service delivery with young people.
- Knowledge of effective use of youth work practice recording forms.
- Understanding of youth work curriculum development and ability to apply in practice
- Knowledge of importance of teamwork.
- Knowledge of health, safety, and other legal responsibilities inherent when offering a service to young people.
- Ability to work under pressure and meet deadlines.

ADDITIONAL INFORMATION

Exercise emotional intelligence and demonstrate a developing emotional resilience in relation to the job.

Required to work outside office hours to meet the needs of children, vulnerable adults, and families, therefore, must be flexible and available to work weekends and up to eight evenings per fortnight, in particular, Friday and Saturday evenings.

NOTE:

The job role holder may be required to undertake other reasonable duties commensurate with the job role descriptor grade as directed by the Head of Service.

This job role descriptor will be reviewed regularly and may be subject to amendment or modification at any time after consultation with the post holder. It is not a definitive statement of procedures and tasks, but sets out the main expectations of the Service in relation to the post holder's responsibilities and duties.

Elements of this job role descriptor and changes to it may be amended in light of organisational and service requirements.

DATE OF APPROVAL: 05/10/2023

APPROVED BY: SIMONE WHITE - DIRECTOR OF CHILDREN'S FAMILY AND EDUCATION

