



Job description			
Job title	Pest Control Technician		
Grade	E		
Directorate	Communities & Neighbourhoods		
Service/team	Pest Control – Environmental Health		
Accountable to	Environmental Health Service Manager		
Responsible for	Not applicable		
JE Reference		Date Reviewed	October 2025

Purpose of the Job

To carry out commercial and domestic pest control treatments, investigate and take action to prevent or minimise infestations for both domestic and commercial premises; and to support the commercial growth of the service to maintain its financial viability.

Duties and Responsibilities

This is not a comprehensive list of all the tasks, which may be required of you. It is illustrative of the general nature and level of responsibility of the work to be undertaken.

- 1) To respond to a range of pest control service requests by undertaking detailed inspections of premises. Select and monitor appropriate treatment programmes for the control of rodents, insects and other pests. Ensuring response times to all service requests are within the council guidelines.
- 2) Maintain accurate records of details of visits/ treatments applied and baits used, in order to facilitate effective customer service and to comply with the Council's enforcement policy and legislative requirements.
- 3) Undertake site surveys to identify structural defects to premises and accumulations of waste, identify remedial work and prepare the required survey report.
- 4) To monitor council land, to test drains and assist with the inspection and baiting of sewer and drainage systems as part of weekly investigations and inspection monitoring.



- 5) The job will involve the use of physical effort to safely operate spraying equipment. There will be a requirement to carry and use ladders which will include working at heights.
- 6) You may be required to operate in conditions that could pose a risk to health and safety and must therefore be fully acquainted with the working environment, safe working practices and use appropriate protective equipment before carrying out any site survey or treatment. Appropriate training will be provided on the safe use of hazardous materials and equipment to ensure the health, safety and well-being of the postholder and service users.
- 7) To drive and be responsible for a council vehicle and be responsible for the equipment which includes a full range of rodenticides, insecticides, disinfectants, pest control equipment and protective clothing.
- 8) To keep up to date with current legislation and practice on pest control measures in order to give advice to members of the public and council staff including; The Environmental Protection Act 1990, Prevention of Damage by Pests Act 1949, The Protection of Animals (Amendment) Act 1927 and The Poisons Act 1972.
- 9) To provide professional and technical advice with high quality customer service at all times.
- 10) To use computer terminals (which may be desktop, handheld, fixed or mobile) to input information to, and access data from, text based databases and mobile communications equipment such as mobile phone or two-way radios, and other technology required to carry out the duties of the post.
- 11) To support the Environmental Health service in the investigation of complaints received relating to rodents, insect activity and public health matters, ensuring an effective response to pest related public health nuisances and emergencies.
- 12) To support the service's approach to income generation and commercial growth through effective delivery of contracts and identification of new income opportunities.
- 13) To carry out site/building survey's for new commercial contracts to determine the appropriate specification and calculate the contract's financial value.
- 14) To carry out 'on the job' training and mentoring in relation to pest control techniques and legislation.
- 15) To carry out duties outside of the normal working day as directed by the Environmental Health Service Manager (or nominated representative)



where treatment can only be delivered outside normal office hours, or urgent treatment is required for public health reasons.

Knowsley Better Together – Staff Qualities



Data Protection and Information Security

- To use equipment as instructed and trained.
- Maintain and use equipment and poisons (e.g. sprays) in accordance with the requirements of the Council's Safety Policy and the Health and Safety at Work Act 1974, together with associated legislation and manufacturer's instructions in respect of all persons liable to come into contact with or in proximity to potentially toxic materials.
- Carry out and record maintenance tasks, routine risk assessments to comply with legislation requirements and HSE guidelines.
- Responsible for stock control and rotation of chemicals and rodenticides.
- To inform management of any health and safety issues which could place individuals at risk.

Data Protection and Information Security

- Implement and act in accordance with the Information Security Acceptable Use Policy, Data Protection Policy and GDPR.



- Protect the Council's information assets from unauthorised access, disclosure, modification, destruction or interference.
- Report actual or potential security incidents.