



Person Specification			
Post title	Temporary Accommodation Co-Ordinator	Grade	F

* * * This post is exempt from the provisions of the Rehabilitation of Offenders Act – applicants must disclose all criminal convictions including those which are 'spent', in addition to any cautions and bindover orders received in the last 12 months * * *

To be successful in this role you will need to demonstrate how you meet the criteria below at application & interview stage.

Shortlisting Number	Criteria	Method of assessment
Skills, knowledge, experience		
S1	Excellent organisational, time and prioritisation management skills. With the ability to plan and manage their own workloads taking account of conflicting priorities to achieve objectives on time to the agreed standard and the ability to follow procedures.	CV/SS, I
S2	Experience of developing and maintaining relationships internally and externally, working with partners to deliver shared goals and outcomes.	CV/SS, I
S3	Ability to negotiate and manage difficult and challenging clients.	CV/SS, I
S4	Excellent ICT skills with the ability to learn to use bespoke software (e.g. systems for the recording of homelessness). The ability to fully utilise standard Microsoft software packages (including SharePoint, Excel, PowerPoint and Outlook).	CV/SS, I
S5	Experience of dealing with the public in an empathetic, sensitive and confidential manner ensuring the highest levels of customer care.	CV/SS, I
Personal attributes and circumstances		
P1	You must adhere to the "Knowsley Better Together" staff qualities; Integrity, Accountability, Communication and Respect	I
P2	Reliable, hardworking with a positive attitude to change, continuous improvement and delivering results	I

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P3	A commitment to work flexibly and beyond normal 9-5 working hours where necessary to achieve deadlines and targets. To also include attendance at meetings/events.	CV/SS
Communication		
C1	A demonstrable willingness to share information and work with other agencies and internal teams to ensure the efficient delivery of temporary accommodation.	CV/SS, I
Qualifications		
Q1	Two GCSEs in English and Maths (Level 4 or above).	CV/SS, C

CV/SS = Curriculum Vitae/Supporting Statement **A** = Application Form **C** = Certificate **E** = Exercise **I** = Interview

P = Presentation **AC** = Assessment Centre **T** = Test

Where the post involves working with children, in addition to a candidate's ability to perform the duties of the post, the interview will also explore issues relating to safeguarding and promoting the welfare of children, including:

- Motivation to work with children and young people.
- Ability to form and maintain appropriate relationships and personal boundaries with children and young people.
- Emotional resilience in working with challenging behaviours.
- Attitudes to use of authority and maintaining discipline

We have a positive attitude to the employment of disabled people and guarantee an interview to those who meet **all** the necessary criteria of the person specification.

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