Knowsley Council

Person Specification			
Post title	Domestic Abuse Advocate - Housing	**Grade**	J / £38,510 - £40,444 per annum

This post is exempt from the provisions of the Rehabilitation of Offenders Act – applicants must disclose all criminal convictions including those which are 'spent', in addition to any cautions and bindover orders received in the last 12 months

To be successful in this role you will need to demonstrate how you meet the criteria below at application & interview stage.

Shortlisting Number	Criteria	Method of assessment
Skills, knowledge, experience		
S1	Relevant experience working in housing or homelessness services or a related area.	A, I
S2	Experience of case management including undertaking assessments, identifying need and developing multi-agency action plans in partnership with individuals, communities and partner agencies. Experience of utilising case management systems.	A, I
S3	Detail knowledge and understanding of relevant legislation and best practice in relation to homelessness and domestic abuse.	A, I
S4	Demonstrable understanding of safeguarding the welfare and safety of children and young people.	A, I
S5	Experience of attending multi-agency meetings.	A, I
Personal attributes and circumstances		
P1	You must adhere to and demonstrate your understanding of the "Knowsley Behaviours" Proactive, Accountable, Collaborative and Empowering.	I
P2	A flexible approach to working including ability to work core hours 8am - 8pm Monday- Friday and be flexible about work outside these hours depending upon service activity.	A, I
P3	Ability to maintain discretion and confidentiality and to develop a trusting relationship with customers.	A, I
P4	Creative and dynamic approach with the ability to "think outside of the box" when providing solutions, while understanding the needs of various vulnerable groups.	A, I

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Communication		
C1	For customer facing roles only - the ability to speak fluent English	I
C2	Excellent interpersonal/ communication skills including negotiation and mediation skills	A, I
C3	Driving License and access to a car	A, C
Qualifications		
Q1	BTEC National Cert. In Housing Studies or equivalent	A, I
Q2	Experience of restorative justice/practice.	A, I

CV/SS = Curriculum Vitae/Supporting Statement **A =** Application Form **C** = Certificate **E** = Exercise **I** = Interview
P = Presentation **AC** = Assessment Centre **T** = Test

Where the post involves working with children, in addition to a candidate's ability to perform the duties of the post, the interview will also explore issues relating to safeguarding and promoting the welfare of children, including:

- **Motivation to work with children and young people.**
- **Ability to form and maintain appropriate relationships and personal boundaries with children and young people.**
- **Emotional resilience in working with challenging behaviours.**
- **Attitudes to use of authority and maintaining discipline**

We have a positive attitude to the employment of disabled people and guarantee an interview to those who meet **all** the necessary criteria of the person specification.

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